

Connect and Collaborate With Cloud Office UC

Cloud Office UC is a cloud-based communication solution that provides a full suite of calling features plus advanced collaboration tools.

Cloud Office UC means no upfront or maintenance costs for an office phone system, plus the advantage of set monthly charges for cost certainty.

Advanced collaboration features include instant messaging and file sharing, plus a mobile app for collaboration on the go.

Most importantly, Cloud Office UC can help you deliver a superior customer service experience with a variety of features that ensure you don't miss a call and that your customers never get a busy signal.



Cloud Office UC provides a cost-effective, unified comms solution so you can focus on growing your business.

Features include:

- Enterprise-grade IP voice calls
- Video calls
- Call queuing so clients know someone will answer soon
- Automatic call diversion to send calls to available team members
- Voicemail
- Ability to set up call groups for your different teams
- Instant messaging and presence
- File and screen sharing
- Mobile app that gives your team access to Cloud Office UC when they're on the go



Select your plan

Simply select your individual user licences, company wide call plan, additional add-ons and your handsets and accessories.



1 Select: user licence



Essentials

An entry-level user licence that provides basic voice calling capability, as well as voicemail, call diversion, call pickup and multiple active calls.



Essentials Plus

All the great features of the Essentials user licence, plus access to the Cloud Office UC mobile user app for 1:1 video conferencing and chat.



Teams Calling¹

All the great features of the Essentials user licence plus the ability to integrate with Microsoft Teams.

¹Microsoft Teams licence is required



Unified Communications

A complete package of unified communication services, allowing video calling, instant messaging, and presence status across mobile and desktop devices.

2 Choose: call plan

Cloud Office UC extensions are available with a great range of call plan options to suit your needs.

	Pay As You Go	Value	Value Plus	Premium
Local Calls	● / ●	●	●	●
National Calls	●	●	●	●
Fixed to Mobile Calls	●	●	●	●
13/1300 calls	●	●	●	●

● Calls charged per minute ● Calls charged per call ● Included
 * Note, International Direct Dial (IDD) paid per minute.

3 Customise: optional extras

Call Queues

Allow your business to queue calls when all your staff are on other calls. Never let your customers be greeted with a busy tone again.

Additional Voice Channels

Deploy additional call capacity for large audio conference sessions or additional call queue requirements.

Additional Direct-In-Dial (DID)

Provide additional numbers so you can deliver flexible options in your business.

In-Dial Ranges

Use a block of continuous numbers to allocate to different departments in your business.

4 Connect: Mitel device

Choose from a great range of Mitel handsets and accessories including phones, conference phones, DECT stations, Bluetooth headsets and more.

